



Dharti Janseva Pratishthan's
Dharti Ayurved College and Research Institute

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Dr. Shinde Pramod U.
President



Dr. Swami B. D.
Principal

Ref. No. :- DJPS/AYU/PATHARI/2025/202

Date: 02/09/2025



Grievance Redressal Committee

In compliance with the norms and guidelines of the National Commission for Indian System of Medicine (NCISM)/ Maharashtra University of Health Sciences Nashik, and with the objective of establishing an effective system of institutional Grievance Redressal oversight, the Grievance Redressal Committee is formed in college to handle complaints and concerns from students, faculty, and staff in a fair and timely manner. It ensures that justice, transparency, and trust are maintained at Dharti Janseva Pratishthan's Dharti Ayurved College & Research Institute Pohetakli, Tq. Pathari, Dist. Parbhani 431506, Maharashtra.

hereby constituted as follows:

Sr.No.	Name of Faculty	Designation	Post of committee member
1.	Dr. Swami B. D	Principal	Chairperson
2.	Dr. Aruna Sonekar	Medical Superintendent	Coordinator
3.	Dr. Hendge Namdev	D.M.S.	Coordinator
4.	Mr. Ramesh Patil	Administrative	Coordinator
5.	Mr. N.M Amle	O.S College	Member
6.	Mr. Naik Rajsinh	O.S Hospital	Member
7.	Mr. Govind Chalak	Asst. Matron	Member

Agenda for Committee:

1. Review of newly received complaints
2. Status update on ongoing grievance cases
3. Discussion on repeated/common complaints and possible solutions
4. Planning awareness campaigns about grievance procedures
5. Preparing reports for higher authorities
6. Policy updates or procedural improvements

Principal

Dharti Ayurved College & R.I.
At. Pohetakli Tq. Pathari Dist. Parbhani.



Aims of the Grievance Committee:

- To create a transparent and fair process for resolving complaints.
- To ensure accountability and quick action on legitimate concerns.
- To maintain a positive, inclusive, and respectful campus environment.
- To act as a bridge between students/staff and administration.

Functions of the Committee:

Accept grievances related to academics, behavior, facilities, harassment, unfair practices, etc.

Examine the nature and seriousness of each grievance.

Collect facts through inquiry and statements.

Facilitate Redressal:

Suggest corrective actions or mediation to solve the issue.

Recommend disciplinary action if necessary.

Maintain Confidentiality

Ensure privacy of the complainant and others involved.

Promote Awareness

Inform students/staff about the grievance redressal mechanism through notice boards, websites, and sessions.

Record Keeping

Maintain documentation of all complaints, actions taken, and resolutions.

Merits:

1. Fairness and Justice
2. Conflict Resolution
3. Improved Communication
4. Increased Transparency

Principal

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